



Charles Taylor Adjusting Grows U.S. Footprint Through Acquisition of Syndicate Claim Services, Inc.

- Strengthens CT's presence throughout the U.S.
- Expands service capabilities for global, U.S. nationwide, and U.S. regional Property, Casualty and Specialty insurers

NEW YORK, April 13, 2021 – Charles Taylor, a provider of insurance services, claims solutions and technology platforms to the global insurance market, announced today that it has acquired Syndicate Claim Services, Inc. (Syndicate), an independent adjusting and claims services business, based in Indianapolis, Indiana. Syndicate is a trusted service provider to insurance clients looking for high quality loss adjusting, claims, and catastrophe services throughout the United States.

"Charles Taylor Adjusting is a global leader in adjusting large, complex losses for property and casualty, natural resources, marine, and aviation insurance clients," said Rob Brown, Group CEO, Charles Taylor. "The addition of Syndicate aligns with Charles Taylor's U.S. growth strategy, by enhancing our capabilities and reach, and expanding our ability to service a broader client base spanning global, U.S. nationwide, and U.S. regional Property, Casualty and Specialty insurers."

Syndicate began as a family-owned business in 2006, and now provides tailored claims services and appraisal, umpire, dispute resolution, and litigation support services to a variety of commercial and residential property and liability/casualty insurers, TPAs, and self-insured entities. The company provides both daily claim and catastrophe services for commercial, industrial, retail, and specialty commercial markets, as well as residential insurance markets, including condominium, farm, and ranch properties.

"The acquisition of Syndicate significantly expands our footprint to many more locations throughout the U.S., giving us the opportunity to better service our existing clients, as well as support new clients who have asked for nationwide coverage," said Vince Cole, CEO of Charles Taylor Adjusting and Technical Services, US. "Syndicate's team of experienced independent adjusters, combined with their expansive network of contract field adjusters, firmly positions us to handle more middle market claims, large, complex losses, and more CAT work, and gives us the boots on the ground where and when our clients need us."

Syndicate joins the more than 3,000-strong team of professionals at Charles Taylor globally. Syndicate clients will enjoy access to Charles Taylor's full suite of global claims, insurance management, and technology solutions.

"The Syndicate family is thrilled to become a part of the Charles Taylor Group to bring best-in-class property and casualty adjusting services to clients in the U.S.," said Josh Morgan, President, CEO and Founder of Syndicate. "The combination of Syndicate's capabilities and Charles Taylor's technical expertise, commitment to clients and growth ambitions in the U.S. represents a compelling proposition that will bring real benefit to our combined current and prospective clients."

This acquisition comes shortly after the acquisitions in the U.S. of Aegis Corporation in January 2021 and SBSA in September 2020; and the acquisition of the Cosulich Group in March 2021.

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About Charles Taylor:

Charles Taylor provides insurance services, claims solutions and technology platforms to all parties across the global insurance market. Its technical expertise, technological tools and breadth of solutions enable its clients to outperform, by addressing complexities and challenges across every stage and aspect of the insurance lifecycle and operating model.

Charles Taylor employs approximately 3,100 staff in more than 120 locations spread across 30 countries in Europe, the Americas, Asia Pacific, the Middle East and Africa. It has earned the trust of a diversified, blue-chip international customer base that includes national and international insurance companies, mutuals, captives, MGAs, Lloyd's syndicates and reinsurers, along with brokers, distributors and corporate insureds.

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